USER GUIDE

VeinViewer® Vision
VeinViewer® Vision XTND
Use Vision’s exclusive ASSESS™ Imaging Suite to find the optimal vessel while keeping your Eyes On Patient™.

**Powering** (Chapter 5, Page 20)
- **Vision**: Press Projector Power Switch located on the Battery Cover.
- **VisionXTND**: Press the On/Standby button located on the Control Panel.

**Focusing** (Chapter 6, Page 24)
- The proper focal distance from the Head Unit to the assessment area is 13 inches (33cm). There is a 1 inch (2.54 cm) window in either direction where the image will remain in focus.
- Position the Head Unit as close to perpendicular (90°) as possible with the assessment area.
- Placing the Head Unit close to the patient skin, move away until the border text becomes legible.

**Imaging** (Chapter 6, Page 25)
- Once in focus, choose the desired imaging mode by pressing the Mode button:
  - Universal - baseline imaging mode for all patients.
  - Fine Detail - enhances small details to bring out finer vessels. Helpful for pediatrics, neo-nates or sclerotherapy patients
- **Size** - adjusts the image window to three different sizes.
- **Inverse** - inverts the colors within the image field to project green veins on a dark background.

For further assistance with VeinViewer®, refer to the Troubleshooting section (Chapter 11) of this User Guide. Or call Christie Medical Holdings, Inc. Customer Service at 1-877-SEE-VEIN (1-877-733-8346) toll-free (+01-901-721-0330 international), or e-mail info@veinviewer.com.
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Please carefully read the information in this User Guide in its entirety and review these materials periodically to ensure that you will be able to use VeinViewer® confidently and correctly.

This User Guide is a reference for using VeinViewer Vision and VisionXTND. It does not provide training in venous identification or clinical practices. The User Guide covers the preparation and use of VeinViewer and includes a table of contents to help you find the information you need. If additional information is needed, contact Christie Medical Holdings, Inc. at www.VeinViewer.com, e-mail info@VeinViewer.com or call the VeinViewer Support Center toll-free at 1-877-SEE-VEIN (1-877-733-8346). For international calls, dial +01-901-721-0330.

INTENDED USE

VeinViewer® Vision family is a non-invasive, electro-optical visual aid device designed to detect superficial blood under the skin, and project an image of that blood pattern onto the surface of the skin of neonatal, pediatric, and adult patients.

Indications for Use

VeinViewer® Vision family is intended to image subcutaneous blood patterns on the surface of the skin. The projected blood patterns may be interpreted by the clinician to determine intravascular or interstitial blood patterns, such as blood within vessels (e.g., veins), the blood flowing through the vessels (e.g., venous refill), and/or blood within the interstitial space (e.g., hematoma).

The projected image pattern may also be used to demonstrate intravenous (IV) fluids displacing blood during IV flushes.

VeinViewer is intended to be used by trained Health Care Professionals including, but not limited to, Licensed Doctors, Nurse Practitioners (non-CRNA), Emergency Medical Technicians, Registered Nurses, Anesthesiologists, Vascular Access Technicians and Phlebotomists, Infusion Nurses, to perform vascular access.

CONTRAINDICATIONS

VeinViewer® is not intended to be used for imaging of veins in the eyes, in tissue differentiation, as a diagnostic device or as a form of treatment.

VeinViewer® is not intended to be used near equipment that may emit strong magnetic fields (i.e., MRI equipment).

VeinViewer® is not intended to be used to diagnose or verify the presence of a medical condition.

VeinViewer® is not to be used outside or in direct sunlight.
CHAPTER TWO: SAFETY AND WARNINGS NOTICES

SYMBOLS USED

Symbols are used in this manual and apply to hazards or unsafe practices which could result in personal injury or property damage. See the information below for definitions of symbols.

WARNING

Indicates a potentially hazardous situation which, if not avoided, could result in serious injury or loss of life.

CAUTION

Indicates a hazardous situation which, if not avoided, may result in minor or moderate injury or damage.

This safety section contains important information for the safe operation and use of this product.

WARNING

DO NOT use this product or any available optional equipment without first completely reading and understanding these instructions and any additional instructional material such as service manuals or instruction sheets supplied with this product or optional equipment.

If you are unable to understand the warnings, cautions or instructions within this manual, contact Christie Customer Support before attempting to use this equipment. Failure to do so may result in injury or damage.

WARNING

DO NOT make any modifications to this equipment beyond the instructions provided in this manual or instruction sheets supplied with this product or optional equipment. Failure to comply may result in physical injury or property damage.
ACCESSORIES WARNING

VeinViewer components are specifically designed and manufactured for use in conjunction with VeinViewer.

Accessories designed by other manufacturers have not been tested by Christie and are not recommended for use with VeinViewer products.

DO NOT connect any other medical devices directly to the VeinViewer unit. This could cause unexpected failure of the device and the VeinViewer unit.

Observe the following safety precautions to obtain maximum personal safety and to protect your VeinViewer.

VeinViewer produces a bright light; however, it does not use a laser-based illumination system.

CAUTION

• Christie endeavors to supply a wide variety of VeinViewer products to meet the needs of the end user and patient; however, interpretation and final application of VeinViewer rests solely on the healthcare professional using the device. Christie recommends that the healthcare professional rely on standard healthcare practices prior to starting or during any type of medical procedure.

• Do not touch, strike, or otherwise damage the glass lens of the Head Unit.

• Do not look directly into the imaging light source when the Head Unit power is on.

• Due to the bright light output, provide the patient hospital issued eye protection when imaging neonatal patients or when imaging vasculature around the eyes or on the scalp. Refer to your institution’s guidelines concerning eye safety procedures.
**WARNING**
- Do NOT expose VeinViewer to excessive moisture, temperature, or direct energy sources such as heat lamps.
- Do NOT attempt to lift the VeinViewer Vision.
- Do NOT stand on the base of the VeinViewer Vision, this may result in device instability.
- VeinViewer Vision may lose stability if tilted more than 10 degrees in the moving position or if tilted more than 5 degrees during normal use.

**WARNING**
- VeinViewer is not to be used near flammable agents or flammable anaesthetics mixtures with air or with oxygen or nitrous oxide.

**CAUTION**
- VeinViewer may be used in an electromagnetic environment in which radiated RF disturbances are controlled. The user of VeinViewer can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and VeinViewer, as recommended in the VeinViewer Technical Specifications in Chapter 12, and according to the maximum output power of the communications equipment.
CHAPTER TWO: SAFETY AND WARNINGS NOTICES

SYMBOL DEFINITIONS

- **Caution**
- **Date of manufacture**
- **Caution: Risk of electrical shock**
- **On/Off system power switch**
- **Manufacturer**
- **On/Standby**
- **SN: Serial Number**
- **Authorized representative in the European community**
- **Protective Earth**
- **Transport symbol**
- **Operating Instructions**
- **Battery symbol**
- Consult accompanying documentation. (This symbol appears blue on the product.)
VeinViewer is designed for ease of use. VeinViewer utilizes visible and near-infrared light for vascular imaging to illuminate and project the subcutaneous blood patterns directly onto a patient’s skin. AVIN™ (Active Vascular Imaging Navigation) allows the user to assess multiple access points with a real-time digital image.

The adjustable head can be positioned over any part of the anatomy, leaving the clinician’s hands free to perform the procedure, our trademarked EOP™ (Eyes On Patient) technique.

**DETACHABLE PARTS**

**CAUTION**

Please make sure the following items are included with your VeinViewer unit. If any items are missing, contact your VeinViewer representative or Customer Support. Do NOT substitute any items with non-Christie items. Failure to comply may result in physical injury or property damage.

- **Model Name: VeinViewer Vision**
  - Power Cord  P/N:  P01625 (Qty: 1)
  - User Manual

- **Model Name: VeinViewer VisionXTND**
  - Head and Arm assembly
  - Base Mount
  - Hardware:
    - 3/8 -16 x 1” Button head Cap (For optional Wall Mount) QTY: 1
    - 3/32” Allen Wrench  QTY: 1
    - Rectangular Spacer QTY: 1
  - User Manual

Not included:

- Torque wrench
- Wall mounting hardware
CHAPTER THREE: PRODUCT DESCRIPTION

CONTROL PANEL

1. **On/Standby**: Toggles the Head Unit between “On” and “Standby” Modes. The Indicator illuminates when power is supplied and the Head Unit is turned on.

2. **Mode**: Toggles between the Universal and Fine Detail Modes.

3. **Inverse**: Inverts the colors within the image field to project green veins on a dark background.

4. **Size**: Adjusts the size of the projected image field.

5. **Battery Indicator**: Alerts the user to the charge level of the Battery. Illuminates solid red when the Battery charge level is at 25%. The indicator blinks red when the Battery charge level reaches 10%.

   ! Battery Indicator for VeinViewer Vision ONLY

**NOTE**: The Mode and Size buttons access the Device Information screen when pressed simultaneously.
CHAPTER THREE: PRODUCT DESCRIPTION

VEINVIEWER VISION UNIT: FRONT VIEW

1. **Control Panel**: Location of unit imaging and feature controls.

2. **Head Unit**: Controls VeinViewer imaging and user functions located in the Head Unit Control Panel.

3. **Arm**: Enables the user to extend the Head Unit vertically to the desired location.

4. **Post**: Supports the Yoke of the Unit and Unit accessories.


6. **Power Cord**: Conducts power to Unit through insertion into a properly grounded receptacle.

7. **Caution Label**

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**CAUTION**

Maximum allowable basket weight is 2 lbs (1 kg). Do not exceed this weight limit as this may result in device instability and/or improper loading. Failure to comply may result in physical injury or property damage.
CHAPTER THREE: PRODUCT DESCRIPTION

VEINVIEWER VISION UNIT: BACK VIEW

8 **Battery Cover:** Location of the Projector Power Switch.

9 **Projector Power Switch:** Allows the user to toggle the VeinViewer power between “On” and “Off” mode.

10 **Base**

11 **Wheel:** Enables transport of VeinViewer. The Wheel Lock allows the user to lock the Wheel in order to halt movement of the Unit.

12 **Serial Label:** Contains product serial number and manufacturer information.
VEINVIEWER VISION UNIT: BACK VIEW (CONTINUED)

13 **Yoke**: Supports the Arm and Head Unit.

14 **Interface Cable**: Delivers power to the Head Unit.

15 **Battery Case**: Protects the Battery. Location of the Power Inlet and Ground Stud.

16 **Power Inlet**: Connects to the Power Cord for conducting power to the Unit.

17 **Ground Stud**: For biomedical department testing.
VEINVIEWER VISION\textsuperscript{XTND} UNIT: FRONT VIEW

1. **Control Panel:** Location of unit imaging and feature controls.
2. **Head Unit:** Controls VeinViewer imaging and user functions located in the Head Unit Control Panel.
3. **Arm:** Enables the user to extend the Head Unit to the desired location.
4. **AC Power Adapter:** AC to DC converter.
5. **Power Cord:** Conducts power to Unit through insertion into a properly grounded receptacle.
6. **Wall Mount Fixture:** Allows for optional wall mounting.
7. **Desk Mount Fixture:** Allows for optional desk mounting.

\textit{Refer to the Chapter 4 for wall or desk mounting your VeinViewer Vision\textsuperscript{XTND}}
CAUTION

• Check all parts for shipping damage and inspect unit before using. In case of damage, DO NOT use VeinViewer and contact the Christie Technical Support department for further instruction. Failure to comply may result in physical injury or property damage.

MOVING VEINVIEWER VISION

CAUTION

• Do not place, hang, or otherwise apply weight to the unit arm, this may result in improper device loading and/or device instability. Failure to comply may result in physical injury or property damage.
• Always put the Head Unit in the travel position, when moving the VeinViewer Vision. Failure to comply may result in physical injury or property damage.

MOVING PROCEDURE

1. Center the Yoke so that it is in line with the Post. Ensure that the Head Unit is in line with the Arm, and fold the Arm against the Post.

2. Move the lever upward on Wheel locks to unlock the Wheels. All Wheels should turn freely and smoothly.

3. Holding the Post below the Yoke move VeinViewer to the desired location.
CHAPTER FOUR: PRODUCT SET-UP

PRODUCT SET-UP FOR VEINVIEWER VISION\textsuperscript{XTND}

WARNING

• After installation or service and before any use, ensure that the Desk/Wall Mount is secure properly to the mounting surface, otherwise serious injury or loss of life could result.

CAUTION

• Check all parts for shipping damage and inspect unit before using. In case of damage, DO NOT use VeinViewer and contact the Christie Technical Support department for further instruction. Failure to comply may result in physical injury or property damage.

INSTALLING VEINVIEWER VISION\textsuperscript{XTND} OPTIONAL DESK MOUNT

For your convenience, VeinViewer Vision\textsuperscript{XTND} is packaged desk mount ready. For wall mounting, you will need to convert the desk mount to the wall mount configuration. Proceed to step 5.

1. Install the 3/8 -16 screw through the large “L” Bracket, Base Plate, Holder, and Mount Column, as shown.

2. Torque the 3/8-16 Nut to 75 in-lbs (8.5 N-m).

Maximum desk thickness is 2.5 in (6.35 cm).

! A torque wrench is required to complete steps 2, 3 and 5.
OPTIONAL DESK MOUNT

3 Install the 3/8-16 x 7/8" Flat Socket Cap Screw through the small "L" bracket, as shown. Torque the screw to 75 in-lbs (8.5 N-m).

4 Place the Base on top of the Desk surface, as shown.

5 Install the 1/2-13 x 3" Socket Set Screw though the small "L" bracket and place the Rectangular spacer between the bottom of the desk surface and the Socket Set Screw.

6 Torque the Socket Set Screw to 75 in-lbs (8.5 N-m), to secure the base to the Desk.

WARNING

• Do NOT mount the base to a cart or mobile device.
• After installation or service and before any use, ensure that the Desk/Wall Mount is secure properly to the mounting surface, otherwise serious injury or loss of life could result.
MODEL: VEINVIEWER VISION\textsuperscript{XTND}

**WARNING**
- After installation or service and before any use, ensure that the Desk/Wall Mount is secure properly to the mounting surface, otherwise serious injury or loss of life could result.
- DO NOT mount VeinViewer Vision\textsuperscript{XTND} to unsupported wall board.

**INSTALLING VEINVIEWER VISION\textsuperscript{XTND} OPTIONAL WALL MOUNT**

1. Install wall screws to large “L” Bracket as shown. Mounting holes are 5/16” (7.9 mm) in diameter.

   **WARNING**
   A torque wrench is required to complete step 3.

2. Install the 3/8 -16 x 1” Button head Cap through the large “L” Bracket, Base Plate, Holder, and Mount Column, as shown.

3. Torque the 3/8-16 Nut to 75 in-lbs (8.5 N-m).
Installing VeinViewer VisionXTND Arm

**CAUTION**
- A pinch point exists between links in the arm. Refer to figure below for Pinch Points location. Pinch point may occur when positioning the arm to the desired location or when returning the folded position.
- Make sure the hands and any part of the patient, user and bystanders are clear of all pinch points before positioning the arm or returning the arm to the folded position.

**WARNING**
- Please ensure the Arm has been properly secured to the Mount Column. If the Arm is not firmly secured, the VeinViewer VisionXTND may fall off and result in serious injury or loss of life.

**CAUTION**
- Do NOT lay the AC Power adaptor on a material that is sensitive to heat as the material may become damaged.

1. Install the Arm into the Mount Column, as shown.
2. Secure the Arm to the Mount Column using the 3/32” Allen wrench, as shown.
3. The Arm should be able to rotate freely and smoothly.
4. Place the power supply in the Holder as shown.
CHAPTER FIVE: START-UP PROCEDURE

POWERING VEINVIEWER VISION

VeinViewer Vision may be operated by AC (electrical outlet) or battery power.

⚠️ VeinViewer Vision is shipped with a detachable Power Cord. The Power Cord supplied acts as the MAINS disconnect device, and is compliant for North American use.

⚠️ VeinViewer Vision comes included with a North American only Power Cord. For destinations other than North America, the distributor country or sales representative in the destination country is required to provide the appropriate, detachable medical-grade Power Cord. This medical-grade cord must be compliant with both the destination country’s power requirements, and the electrical requirements specified in the User Guide.

⚠️ The VeinViewer Vision Battery comes partially charged and should be immediately ready for training purposes. It is recommended that you charge VeinViewer overnight before beginning regular continued use.

⚠️ Inspect the Power Cord and Plug on a regular basis, to avoid the risk of electrical shock and/or fire hazard. If the Power Cord and plug are or appeared damaged, do NOT use the VeinViewer Vision unit, and immediately contact the Christie Technical Support department for further instruction.
CHAPTER FIVE: START-UP PROCEDURE

1 If operating by battery power, skip steps 1, 2 & 3.

1 Unwrap the Power Cord from the Basket.

2 Insert the receiver power plug into the port located at the back of the Base of the Battery Case

**WARNING**

- To avoid the risk of electrical shock, the plug must be inserted into receptacles marked “Hospital Grade” or “Hospital Only.” The Protective Earth wire must not be removed or defeated.
- Ensure the Projector Power Switch is in the off position before inserting the plug into the wall receptacle.

**CAUTION**

- Do NOT place the Power Cord where it can be tripped over or stepped on. If operating by battery power, always wrap the Power Cord around the basket.

3 Insert the pronged plug into a wall receptacle.

4 Press the top of the black Projector Power Switch located on the Battery Cover to turn the Unit on.
POWERNING VEINVIEWER VISION\textsuperscript{XTND}

VeinViewer Vision\textsuperscript{XTND} is operated by AC (electrical outlet).

\begin{itemize}
  \item Before you connect VeinViewer to a power source, ensure that the voltage rating of the AC adapter matches that of the available power source.
  \item Do NOT place the Power Cord where it can be tripped over or stepped on.
  \item The surface of the AC adaptor may become warm when in use but this condition does not indicate a malfunction. If you need to transport the AC adaptor, you should disconnect the Power Cord and let it cool before moving it.
\end{itemize}

WARNING

- VeinViewer Vision\textsuperscript{XTND} is shipped with an AC Power Adapter and a detachable Power Cord inside the container. The Power Adapter is rated specifically for VeinViewer Vision\textsuperscript{XTND}. The Power Cord supplied acts as the MAINS disconnect device, and is compliant for North American use.
- Inspect the AC Power Adapter and Power Cord on a regular basis, to avoid the risk of electrical shock and/or fire hazard. If the AC Power Adapter and Power Cord appear damaged, do NOT use VeinViewer Vision\textsuperscript{XTND}, and immediately contact the Christie Technical Support department for further instruction.

CAUTION
POWERING VEINVIEWER VISION<sup>XTND</sup> (CONTINUED)

1. At initial setup connect the Power Cord to the AC adapter, and then plug the Power Cord into a wall receptacle. The Unit will power On when first plugged in.

2. After initial setup, press the “On/Stand By” Button once to turn VeinViewer on.

3. The VeinViewer image will project in Universal mode.
FOCUSING PROCEDURE

CAUTION

• The Head Unit must be positioned as closely as possible to a 90-degree angle, perpendicular to the surface of the patient’s anatomy to be imaged, otherwise the projected image may appear skewed or distorted. The practitioner’s line of sight should follow the projected imaging light as closely as possible.

• Always be aware of the Arm’s location when bending or stooping near the unit.

1 Ensure the system and Head Unit power are on.

2 Raise the arm as shown.

3 Position head so that it is perpendicular (90-degree) to the area to be imaged, as shown.

4 The joint between the Head and the Arm is a 3-axis joint that allows 6 degrees of motion: vertically, horizontally, and rotating 180 degrees

3 Position the Head within a few inches of the assessment area and slowly move the Unit away to the focusing distance, approximately 13 inches (33 cm) from the unit lens to the target location.

4 Focus is achieved when the text around the border of the image is clear and legible.
Before proceeding to use VeinViewer on the patient, ensure VeinViewer is in focus, and familiarize yourself with the following imaging modes and features:

**CAUTION**
- The VeinViewer image may show a slightly different vessel width than the size of the actual vessel. This effect may vary from subject to subject, from one location of the body to another, and between imaging modes. Christie recommends that the healthcare professional rely on standard healthcare practices prior to starting or during any type of medical procedure.

**IMAGING MODES**

The image mode can be changed by pressing the Mode Button located on the Control Panel.

1. **UNIVERSAL**: Standard imaging modes. Appropriate for all patients.
2. **FINE DETAIL**: Used for viewing finer image details. Helpful for pediatrics, neonates, or sclerotherapy patients.
3. **INVERSE**: Inverts the color within the image to project green veins on a dark background.
4. **SIZE**: Adjusts projected image to one of three sizes.

The Image and Inverse mode will be displayed in the border text within the projected image. (Refer to Device Display Messages Chapter for image sample).

Inverse and Size features may be used with both Universal and Fine Detail Modes.

Activating one Mode will turn off the other Mode if currently in use.
This section explains all of the messages that may appear while operating VeinViewer.

**PROJECTED IMAGE DISPLAY**
CHAPTER SEVEN: DEVICE DISPLAY MESSAGES

BATTERY/LED INDICATOR (VeinViewer Vision ONLY)

The Battery Indicator on the Control Panel of VeinViewer Vision indicates the charge level of the Battery when powered On.

**LED DISPLAY**

**MESSAGE**

Solid Green

Unit powered On

Solid Red

Battery Level < 25%

Blinking Red

Battery Level < 10%

There is also a Battery Indicator symbol in the border text of the VeinViewer Vision’s projected image to the right of the Mode name. (Refer to image sample in this chapter).

Refer to Battery Care Chapter for battery charging procedure.

SOFTWARE VERSION

The VeinViewer software version is displayed by simultaneously pressing the Mode button and the Size button located on the Control Panel.

To exit the Software Version Screen press the Mode button.
CHAPTER EIGHT: SHUTDOWN PROCEDURE

POWERING DOWN VEINVIEWER VISION

WARNING

• Electrical safety hazard exists if the Unit is not disconnected from MAINS and Projector Unit is not turned off.

1. Press the “On/Stand By” Button once to turn off the VeinViewer Head Unit.

   ⚠ VeinViewer should now be in Stand By mode. The “On/Stand By” indicator will turn off. The Battery display icon will remain green.

2. Press the top of the black Projector Power Switch located on the Battery Cover, in the off position.

   ⚠ If the Projector Power Switch is off and the Unit is left plugged into a power receptacle, the system is charging.

3. Unplug the Power Cord from the power receptacle.

   ⚠ The Unit is off when the Projector Power Switch is in the off position and the Unit is unplugged.

CAUTION

• Before attempting to move VeinViewer, make sure it is not plugged into any receptacle. Wrap the Power Cord around the Basket as shown, to prevent any tripping hazards.
POWERING DOWN VEINVIEWER VISION<sup>XTND</sup>

1 Press the “On/Stand By” Button once to turn off the VeinViewer Head Unit.

! VeinViewer Vision<sup>XTND</sup> should now be completely off. The “On/Stand By” indicator will turn off.

**CAUTION**
- When VeinViewer is not in use, ensure Unit and Arm are folded towards the VeinViewer frame to prevent any type of injury and damage to the device.

**CAUTION**
- A pinch point exists between links in the Arm. Refer to Pinch Points on page 19. Pinch Points may occur when positioning the Arm to the desired location or when returning the Arm to the folded position.
- Make sure the hands and any part of the patient, user and bystanders are clear of all Pinch Points before positioning the Arm or returning the Arm to the folded position.
**CAUTION**

- Do NOT spray cleaners or pour liquids directly onto the Unit surfaces. Doing so may cause excessive fluids to enter and potentially damage the Unit.

- Christie recommends the use of protective eyewear and gloves when cleaning the Unit. Refer to your individual institution’s policy and procedure for use of personal protective equipment while cleaning medical devices.

**NOTE:** Cleaning methods listed are recommended for compatibility with Unit materials. Cleaning frequency should be performed in accordance with your individual institution’s infection control guidelines.

**Lens**

1. The VeinViewer lens should be cleaned with a lint-free cloth moistened with 70% isopropyl alcohol ONLY.

2. Allow to air-dry or towel-dry with a clean, lint-free cloth.

**VeinViewer Body**

1. Use a SANI-CLOTH® PLUS, or CaviWipes®, or 1:10 Bleach Wipes to wipe down all of the VeinViewer exposed surfaces.

2. Allow to air-dry or towel-dry with a clean, lint-free cloth.

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**CAUTION**

- Do not clean the glass lens with cleaning products or solutions other than 70% isopropyl alcohol.

- Do NOT use solvents or abrasive cleaners on any part of the Unit. Products and solutions other than those recommended may damage the Unit and will void the warranty.

**WARNING**

- Always press the System Power Switch off and disconnect the VeinViewer Power Cord from the electrical outlet before cleaning. Failure to do so may affect the safety and effectiveness of VeinViewer.

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**CLEANING**

This section is intended to assist you in effective cleaning of VeinViewer. It is also intended to protect the delicate VeinViewer components during the cleaning process.

For more information about the compatibility of cleaning solutions for VeinViewer, please contact Christie or your local VeinViewer representative. Failure to adhere to the following recommendations could damage the Unit and void the warranty.
BATTERY CARE – VEINVIEWER VISION ONLY

WARNING

- Do NOT attempt to open, disassemble, replace the Battery or service the Power Supply compartment. VeinViewer Vision shall only be serviced by authorized service representatives. Failure to do so could result in electrical shock, serious injury or loss of life.

Estimated Battery continuous run time:
2.5-3 hours.

Number of uses assuming 2.5 minutes per use:
estimated 70 uses before needing recharge.

Recharge Time: estimated at 40% of a total charge in
1 hour, complete charge estimated
at 4 hours recharge time.

To recharge VeinViewer, plug the Power Cord into the
Power Inlet on the Battery Case and a standard AC
c power outlet. The Unit does not need to be powered
on in order to charge. Device may be used while
recharging. Placing Vision in standby mode when not
in use helps to preserve the battery life.

When you have finished charging the Battery, unplug
Power Cord and wrap it around the Cable Holder.

NOTE: Always keep the Power Cord with the
VeinViewer Vision unit.

WARNING

- Do not store VeinViewer Vision in
temperatures above 60°C/140°F.

Optimum battery storage is achieved at
room temperature. The battery will prevent
further charge or discharge if exposed to high
temperatures.

It is recommended that the battery is recharged
if it is stored longer than 6 months.

To ensure safe use of VeinViewer, periodic
preventive inspection and maintenance
need to be performed by an authorized
service representative in accordance
to VeinViewer Vision Service Manual
020-100932-XX.

DISPOSAL

Please ensure that VeinViewer, and
its accessories are properly disposed
of, as inappropriate waste handling
of this product may cause potential
hazards to the environment and
human health. Do NOT expose to
fire, or dispose of in fire. For more
detailed information about recycling
of this product, please follow your
institution’s guidelines or contact your
waste disposal service or Christie
Technical Support.
Christie is committed to helping you get the greatest value from the use of your VeinViewer. While VeinViewer is of high quality, we do realize that from time to time, you may need support for technical or user issues. We are more than happy to help.

Please use the Troubleshooting chapter to determine the answer to your question, or contact the VeinViewer Support Center by telephone, by e-mail, or online.

**VeinViewer Support Center Hours:**
Monday – Friday
8:00 a.m. – 5:00 p.m. CST

**Email:**
Email is accepted on a 24-hour basis.
info@veinviewer.com

**Web site:**
www.veinviewer.com

**Telephone:**
1-901-721-0330
1-877-SEE-VEIN (1-877-733-8346 toll-free)
International: +01-901-721-0330

**Fax:**
1-901-721-0350
International: +01-901-721-0350

**SERVICEABILITY**

Unauthorized or improper use of VeinViewer will void the limited warranty. Service may be done by an authorized Christie representative.

See limited warranty (Chapter 13) for situations where warranty is voided.

Christie is committed to the quality of our products. You can reach our VeinViewer Support Center with any questions or comments regarding service contract options, in-service training, sales, or support by visiting www.veinviewer.com, emailing info@veinviewer.com, or by calling 1-877-SEE-VEIN (1-877-733-8346 toll-free). For international calls, dial +01-901-721-0330.
CHAPTER ELEVEN: TROUBLESHOOTING

VeinViewer Vision system power will not turn on.

1 Make sure that the VeinViewer Battery has been charged.
2 If the Battery does not have sufficient charge, you may operate VeinViewer Vision by plugging the Power Cord into a hospital grade or Hospital Only power receptacle.
3 Press the top of the Projector Power Switch (symbol) to turn on.

System power shuts down (turns itself off).

If this occurs, please press the Projector Power Switch into the off position and contact the VeinViewer Support Center for assistance.

The Head Unit power will not turn on.

• No imaging light.
• No Battery status indicator light.
• No illumination from the Head Unit On/Standby indicator.
• No audible hum from fan inside the Head Unit.

1 Check for damage to cables.
2 Check that the Power Cord is firmly plugged into the wall and into the Unit.
3 Flip the Projector Power Switch to power VeinViewer on and off.
4 Press the Head Unit On/Standby button.
5 Verify that the System Ready indicator is illuminated and steady.
CHAPTER ELEVEN: TROUBLESHOOTING

**Flashing Indicators: Battery Indicator**
- Both green and red LEDs flashing.

**✓** The Battery Indicator will flash rapidly if there is a loss of communication.
1. Power off VeinViewer.
2. Power on VeinViewer.
3. If the Battery indicator is still flashing, please call the VeinViewer Support Center for assistance.

**Solid Indicators: On/Standby Indicator and Battery Indicator**
- Green On/Standby Indicator and both Battery Status Indicators are illuminated.
- Imaging light unexpectedly turns off.
- Plastic shell of the Head Unit is hot to the touch.
- Button pad is unresponsive.

1. Power off VeinViewer and wait 20 minutes.
2. Power on VeinViewer.
3. If all the status indicators become illuminated again, this is a sign of overheating. Please shut down the Unit and call the VeinViewer Support Center for assistance.

**Head Unit power will not turn on.**
- Red LED flashing or not illuminated.
- Unit shuts down on its own or shortly after a full charge cycle when running on battery power.

**✓** A flashing red LED indicator while the Projection Unit is on means the Battery needs recharging immediately.
1. Power off VeinViewer and connect it to AC power. Let it charge overnight for a full charge.
2. Power on VeinViewer and check Battery Status indicator light. It should be solid green.
3. Use VeinViewer normally. If the red LED light begins to flash shortly after a full charge cycle, this may indicate that the Battery needs to be replaced.
Feature Buttons: Mode, Inverse, Size.

- No visible change in the image field or functionality when a feature button is pressed.

1 Press alternate Keypad buttons to verify Keypad functionality. If there is no Keypad functionality, proceed to the Head Unit power solution.

2 Make sure your finger is flush with Feature button.

3 Press the Feature button, making sure it is fully depressed.

Projected image appears out of alignment or unclear.

1 Verify that the protective film has been removed from the Head Unit lens.

2 Verify image focus:
   Move the Head Unit up or down in order to obtain focal distance, approximately 13 inches (33 cm) from the target location. The border text around the image should be clear and legible.
### TECHNICAL SPECIFICATIONS

<table>
<thead>
<tr>
<th></th>
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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Version, Model Name</td>
<td>Version 2.0, Model Vision</td>
<td>Version 2.0 Model VisionXTND</td>
<td>0% to 90% non-condensing</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Weight</td>
<td>53.5 lbs. (24.3 kg)</td>
<td>19 lbs. (8.62 kg)</td>
<td>700 hPa – 1,060 hPa</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Clearance (height with the Head Unit down)</td>
<td>60&quot; (152.4 cm)</td>
<td>N/A (Unit is stationary)</td>
<td>10% to 90% non-condensing</td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Base Dimensions</td>
<td>22x22 in (55.9x55.9 cm)</td>
<td>6” x 5.5” (15.3 x 14 cm) (Desk Mount)</td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Arm Maximum Extension</td>
<td>25” (63.5 cm)</td>
<td>35.6” (90.4 cm)</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<td></td>
</tr>
<tr>
<td>Power Cord</td>
<td>US Medical Grade Power Cable Provided</td>
<td>High Flex Power Cord provided</td>
<td></td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Battery</td>
<td>6 cell Lithium Ion Rechargeable Battery</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Battery IR Wavelength, peak</td>
<td>Approximately 850 nm</td>
<td>Approximately 850 nm</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Visible Wavelength, peak</td>
<td>Approximately 530 nm</td>
<td>Approximately 530 nm</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Voltage Requirements</td>
<td>100-240 VAC, 1.3-0.7A, 50-60Hz</td>
<td>100-240 VAC, 0.6 - 0.4 A, 50-60 Hz</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Duty Cycle</td>
<td>Continuous</td>
<td>Continuous</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operating Temperature</td>
<td>+60°F to +90°F (+16°C to +30°C)</td>
<td>+60°F to +90°F (+16°C to +30°C)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Storage Temperature</td>
<td>-10°F to +140°F (-23°C to +60°C)</td>
<td>-10°F to +140°F (-23°C to +60°C)</td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

**MEDICAL EQUIPMENT WITH RESPECT TO ELECTRICAL SHOCK, FIRE, AND MECHANICAL HAZARDS ONLY IN ACCORDANCE WITH UL60601-1 AND IEC60601-1, CAN/CSA-C22.2 NO. 601.1.**
### Guidance and manufacturer’s declaration – electromagnetic emissions

VeinViewer® is intended for use in the electromagnetic environment specified below. The customer or the user of VeinViewer should ensure that it is used in such an environment.

<table>
<thead>
<tr>
<th>Emissions Test</th>
<th>Compliance</th>
<th>Electromagnetic Environment – Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>RF emissions CISPR 11</td>
<td>Group 1</td>
<td>VeinViewer uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.</td>
</tr>
<tr>
<td>RF emissions CISPR 11</td>
<td>Class A</td>
<td>VeinViewer 2.0 Vision and VisionXTND are suitable for use in all establishments, other than domestic establishments and those directly connected to the public low voltage power supply network that supplies buildings used for domestic purposes.</td>
</tr>
<tr>
<td>Harmonic emissions IEC 61000-3-2</td>
<td>Class A</td>
<td>Warning: This equipment/system is intended for use by healthcare professionals only. This equipment/system may cause radio interference or may disrupt the operation of nearby equipment. It may be necessary to take mitigation measures, such as reorienting or relocating VeinViewer or shielding the location.</td>
</tr>
<tr>
<td>Voltage fluctuation/flicker emissions IEC 61000-3-3</td>
<td>Complies</td>
<td></td>
</tr>
</tbody>
</table>
## TECHNICAL SPECIFICATIONS (CONTINUED)

VeinViewer® is intended for use in the electromagnetic environment specified below. The customer or the user of VeinViewer should ensure that it is used in such an environment.

<table>
<thead>
<tr>
<th>Immunity Test</th>
<th>IEC 60601 Test Level</th>
<th>Compliance Level</th>
<th>Electromagnetic Environment – Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electrostatic discharge (ESD)</td>
<td>±6 kV contact, ±8 kV air</td>
<td>±6 kV contact, ±8 kV air</td>
<td>Floors or mount surface should be wood, concrete, or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.</td>
</tr>
<tr>
<td>IEC 61000-4-2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Electrical fast transient/burst</td>
<td>±2 kV for power supply lines, ±1 kV for input/output lines</td>
<td>±2 kV for power supply lines</td>
<td>MAINS power quality should be that of a typical commercial or hospital environment.</td>
</tr>
<tr>
<td>IEC 61000-4-4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Surge</td>
<td>±1 kV line(s) to line(s), ±2 kV line(s) to earth</td>
<td>±1 kV line(s) to line(s)</td>
<td>MAINS power quality should be that of a typical commercial or hospital environment.</td>
</tr>
<tr>
<td>IEC 61000-4-5</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Guidance and manufacturer’s declaration – electromagnetic immunity (CONTINUED)

<table>
<thead>
<tr>
<th>Immunity Test</th>
<th>IEC 60601 Test Level</th>
<th>Compliance Level</th>
<th>Electromagnetic Environment – Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voltage dips, short interruptions, and voltage variations on power supply input lines</td>
<td>IEC 61000-4-11</td>
<td>&lt;5% (U_t) (&gt;95% dip in (U_t)) for 0.5 cycle</td>
<td>MAINS power quality should be that of a typical commercial or hospital environment. If the user of VeinViewer requires continued operation during power mains interruptions, it is recommended that VeinViewer be powered from an uninterruptible power supply or a battery.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>40% (U_t) (60% dip in (U_t)) for 5 cycles</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>70% (U_t) (30% dip in (U_t)) for 25 cycles</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>&lt;5% (U_t) (&gt;95% dip in (U_t)) for 5 sec</td>
<td></td>
</tr>
<tr>
<td>Power frequency (50/60 Hz) magnetic field</td>
<td>IEC 61000-4-8</td>
<td>3 A/m</td>
<td>Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.</td>
</tr>
<tr>
<td></td>
<td>3 A/m</td>
<td>3 A/m</td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** \(U_t\) is the AC MAINS voltage prior to application of the test level.
### Guidance and manufacturer’s declaration – electromagnetic immunity (CONTINUED)

<table>
<thead>
<tr>
<th>Immunity Test</th>
<th>IEC 60601 Test Level</th>
<th>Compliance Level</th>
<th>Electromagnetic Environment – Guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conducted RF</td>
<td>3 Vrms 150 kHz to 80 MHz</td>
<td>3 V</td>
<td>Portable and mobile RF communications equipment should be used no closer to any part of VeinViewer, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><strong>Recommended separation distance</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>$d = [1.17] \sqrt{P}$</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>$d = [1.17] \sqrt{P}$ 80 MHz to 800 MHz</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>$d = [2.33] \sqrt{P}$ 800 MHz to 2.5 GHz</td>
</tr>
<tr>
<td>Radiated RF</td>
<td>3 V/m 80 MHz to 2.5 GHz</td>
<td>3 V/m</td>
<td>Where $P$ is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and $d$ is the recommended separation distance in meters (m).</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><strong>Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey,$^a$ should be less than the compliance level in each frequency range.$^b$</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><strong>Interference may occur in the vicinity of equipment marked with the following symbol:</strong></td>
</tr>
</tbody>
</table>

---

$^a$ Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey, should be less than the compliance level in each frequency range.

$^b$ Where $P$ is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and $d$ is the recommended separation distance in meters (m).
TECHNICAL SPECIFICATIONS (CONTINUED)

Guidance and manufacturer’s declaration – electromagnetic immunity (CONTINUED)

NOTE 1: At 80 MHz and 800 MHz, the higher frequency range applies.

NOTE 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people.

Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.

INTERFERENCE

VeinViewer has been tested to comply with IEC radiated and conducted electromagnetic interference limits and therefore is not expected to cause interference with other devices used in the healthcare marketplace. *(See Equipment Classification.)*
Recommended separation distances between portable and mobile RF communications equipment and VeinViewer®

VeinViewer is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of VeinViewer can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and VeinViewer, as recommended below, according to the maximum output power of the communications equipment.

<table>
<thead>
<tr>
<th>Rated Maximum Output Power of Transmitter (W)</th>
<th>Separation Distance According to Frequency of Transmitter (m)</th>
</tr>
</thead>
<tbody>
<tr>
<td>150 kHz to 80 MHz</td>
<td>80 MHz to 800 MHz</td>
</tr>
<tr>
<td>[ d = \left[ \frac{3.5}{V_1} \right] \sqrt{P} ]</td>
<td>[ d = \left[ \frac{3.5}{V_1} \right] \sqrt{P} ]</td>
</tr>
<tr>
<td>0.01</td>
<td>0.12</td>
</tr>
<tr>
<td>0.1</td>
<td>0.37</td>
</tr>
<tr>
<td>1</td>
<td>1.17</td>
</tr>
<tr>
<td>10</td>
<td>3.69</td>
</tr>
<tr>
<td>100</td>
<td>11.67</td>
</tr>
</tbody>
</table>

For transmitters rated at a maximum output power not listed on the preceding page, the recommended separation distance \( d \) in meters (m) can be estimated, using the equation applicable to the frequency of the transmitter, where \( P \) is the maximum output power rating of the transmitter in watts (W), according to the transmitter manufacturer.

**NOTE 1:** At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

**NOTE 2:** These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people.
EQUIPMENT CLASSIFICATION

- Protection against electrical shock – Vision: Class I Equipment, with no applied part.
- VisionXTND: Class II Equipment, with no applied part.
- Protection against ingress of liquids – Ordinary.
- Equipment is not suitable for use in the presence of a flammable anesthetic mixture with air or with oxygen or nitrous oxide. Mode of operation of equipment – Continuous Operation.

PATENTS

VeinViewer® is manufactured and sold under U.S. Patents 5,969,754 and 7,239,909.
Contact Christie Medical Holdings, Inc. for Standard Limited Warranty and Terms and Conditions.
Federal Law restricts this device to sale by or on the order of a healthcare practitioner.